

Dates	Site	Department	Rating	Response
03/08/2026	Remote	2026 - Total Triage	1	Doctor Greenwood, said that the symptoms I was having was due to me cutting down my smoking and that the medication I am receiving is the maximum. It is up to me now.
03/08/2026	St. Peter's	2026 - Total Triage	1	
03/08/2026	St. Peter's	2026 - Total Triage	1	Dr was very understanding to my symptoms have booked blood test as follow up
03/08/2026	St. Peter's	Nurses	1	On time friendly
03/08/2026	St. Peter's	Nurses	1	They listened asked questions and responded.
03/08/2026	St. Peter's	Nurses	1	Was a blood test but they failed to test my liver and gallbladder which are my main concerns
03/08/2026	St. Peter's	Nurses	1	Very skilled phlebotomist, she had no problems finding my vein and was very polite and professional. She also advised on the use of the NHS app too review the results.
03/08/2026	St. Peter's	Nurses	1	Arrived 2 mins before appt. Waited 30 secs. Phlebotomist very competent. Excellent service
04/08/2026	St. Peter's	2023	1	Eileen put me at ease for my appointment, explained everything clearly and answered all my questions
04/08/2026	St. Peter's	2025 - Total Triage	1	It wasn't on time but I understand, very happy with consultation, informative and all questions answered, came away very positive
04/08/2026	St. Peter's	2026 - Total Triage	1	
04/08/2026	St. Peter's	2026 - Total Triage	1	Smashing
04/08/2026	St. Peter's	2026 - Total Triage	1	The level of safety and professionalism was above and beyond all my expectations. I really would never have been so well treated by any doctor like Dr Samuel.
04/08/2026	St. Peter's	2026 - Total Triage	1	Excellent Doctor clean environment, seen quickly
04/08/2026	St. Peter's	2026 - Total Triage	1	
04/08/2026	St. Peter's	Nurses	1	Very happy with treatment
04/08/2026	St. Peter's	Nurses	1	Quick to be seen. Lovely staff.
04/08/2026	St. Peter's	Nurses	1	Was seen earlier than my appointment and the practice nurse was very good and helpful with the questions I asked about Sensitive and professional.
04/08/2026	St. Peter's	Nurses	1	Left better than I arrived.
04/08/2026	St. Peter's	Nurses	1	The appointment started on time. Laura Hopgood was great! Friendly and efficient. Good bedside manner.
04/08/2026	St. Peter's	Nurses	1	On time, efficient and professional
04/08/2026	St. Peter's	PCN	1	Felt seen and heard professional excellence
04/08/2026	St. Peter's	PCN	1	Thank you
05/08/2026	St. Peter's	2026 - Total Triage	1	The doctor listened and offered appropriate treatment
05/08/2026	St. Peter's	2026 - Total Triage	1	Time keeping was good and my queries were dealt with very smoothly
05/08/2026	St. Peter's	2026 - Total Triage	1	Kindness and respect with both doctor and receptionists
05/08/2026	St. Peter's	2026 - Total Triage	1	
05/08/2026	St. Peter's	Nurses	1	Got seen straight away
05/08/2026	St. Peter's	Nurses	1	Called in early, very professional
05/08/2026	St. Peter's	Nurses	1	The nurse was professional but a truly people person.
05/08/2026	St. Peter's	Nurses	1	The phlebotomist was kind, friendly, and really professional. I didn't feel a thing, thank you so much. The receptionist were really lovely too.
05/08/2026	St. Peter's	Nurses	1	I saw Sarah Allen. She was lovely, & gave me some helpful advice.
05/08/2026	St. Peter's	Nurses	1	Very good and polite?
05/08/2026	St. Peter's	Nurses	1	Friendly, polite, professional, to the point. Easy check in and spacious waiting room.
05/08/2026	St. Peter's	Nurses	1	The nurse was very friendly, helpful and professional. I would happily see her again
05/08/2026	St. Peter's	Nurses	1	Appointment was on time and as usual the nurse (Sarah) was really lovely.
05/08/2026	St. Peter's	Nurses	1	The lady I saw was very pleasant and informative.
06/08/2026	St. Peter's	2023	1	First time attending this clinic. Staff very friendly and reassuring
06/08/2026	St. Peter's	2023	1	The nurse took her time in explaining what was going to happen during procedure. She was very gentle and caring throughout
06/08/2026	St. Peter's	FCP Clinic	1	Very informative and understood my condition
06/08/2026	St. Peter's	Nurses	1	Very good service
06/08/2026	St. Peter's	Nurses	1	The nurse was brilliant friendly made me feel relaxed explaining everything to me
06/08/2026	St. Peter's	Nurses	1	Friendly and helpful advice
06/08/2026	St. Peter's	Nurses	1	Easy to make the appointment, was seen on time, quick to make 2nd appointment
06/08/2026	St. Peter's	Partners	1	Dr Freeman was very thorough in his examination and questioning and generous with his time. He made numerous suggestions and recommendations. My thanks to him and the team at St Peters.
07/08/2026	St. Peter's	2026 - Total Triage	1	Seen very quick. Doctor was amazing. Receptionist was amazing too. Excellent service overall
07/08/2026	St. Peter's	2026 - Total Triage	1	Dr Vallance very understanding of my current needs and made me feel relaxed.
07/08/2026	St. Peter's	2026 - Total Triage	1	The doctor was very helpful and kind and I did not feel rushed at all.
07/08/2026	St. Peter's	Nurses	1	The nurse was very good at finding a vein. Usually this takes a few attempts with my arms but she did it in one. Saved me a lot of pain. I believe I saw the same nurse last time and she was equally as good then. Definitely deserves promotion to a B6.
07/08/2026	St. Peter's	Nurses	1	The whole process was effortless. Receptionist was accommodating to book the appointment around my work schedule. Wait time was minimal and the clinician was friendly and professional. Overall a good service and good experience. Thank you. Nice cool environment. Nurse was friendly, professional, knowledgeable.
07/08/2026	St. Peter's	Nurses	1	An excellent experience., thank you.
07/08/2026	St. Peter's	Nurses	1	My 1st time at the surgery, everyone I saw from receptionist to nurse was very welcoming. Big loves to you all
07/08/2026	St. Peter's	Nurses	1	The nurse was a lovely lady very helpful and friendly and I had a pleasant visit today, I didn't have to wait long, overall very satisfied 10/10
07/08/2026	St. Peter's	Nurses	1	
07/08/2026	St. Peter's	Nurses	1	On time. Great service and attention to detail by Maddie and reception colleagues

10/08/2026	St. Peter's I 2025 - Total Triage	1 Great service
10/08/2026	St. Peter's I 2026 - Total Triage	1
10/08/2026	St. Peter's I 2026 - Total Triage	1 Very very good
10/08/2026	St. Peter's I 2026 - Total Triage	1 Appointment for 11.15, seen early.
10/08/2026	St. Peter's I 2026 - Total Triage	1
10/08/2026	St. Peter's I FCP Clinic	1 Quick diagnosis
10/08/2026	St. Peter's I MHP	1 Fiona was very empathetic and offered practical support. Very sensitive and professional care. Fiona is a very experienced and wise practitioner. She is at the top of her game and I have really appreciated her care and guidance through a very difficult chapter in my life.
10/08/2026	St. Peter's I MHP	1 Am very grateful and thankful
10/08/2026	St. Peter's I Nurses	1 Very friendly
10/08/2026	St. Peter's I Nurses	1 I was seen on time and nothing was a problem even booking another appointment face to face or getting a form for free prescriptions
10/08/2026	St. Peter's I Nurses	1
11/08/2026	St. Peter's I 2026 - Total Triage	1 Smart , thoughtful doctor.
11/08/2026	St. Peter's I 2026 - Total Triage	1 Doctor was polite and helpful Phone call was delta with .
11/08/2026	St. Peter's I 2026 - Total Triage	1 And all things I needed to known was explained very well .
11/08/2026	St. Peter's I 2026 - Total Triage	1 Seen on time and dealt with swiftly & kindly.
11/08/2026	St. Peter's I Nurses	1 Quick, polite and efficient The reception was very polite
11/08/2026	St. Peter's I Nurses	1 The nurse was exact in time and gente
11/08/2026	St. Peter's I Nurses	1 The nurse was informative ,efficient and pleasant.
11/08/2026	St. Peter's I Nurses	1 The nurse was very thorough and explained what she was doing she was very ftie dly and put me at ease
11/08/2026	St. Peter's I Nurses	1 I appreciated the response and flexibility to book me in with the nurse at short notice. Very helpful and thoughtful advice.
11/08/2026	St. Peter's I Nurses	1
12/08/2026	St. Peter's I 2026 - Total Triage	1 The staff are very helpful and polite and friendly and very quick service ..thanks so much for everyone serving in surgery ..
12/08/2026	St. Peter's I 2026 - Total Triage	1
12/08/2026	St. Peter's I 2026 - Total Triage	1 This is the first time I've replied to one of these but the doctor we had was so great I really wanted to give feedback. He really listened to me & my daughter & I've come away feeling so relieved & much 'tighter'. St Peter's Health Centre everyone there very professional. Recently I was seen by a very professional Dr .
12/08/2026	St. Peter's I 2026 - Total Triage	1 Thank you.
12/08/2026	St. Peter's I MHP	1
12/08/2026	St. Peter's I Nurses	1
12/08/2026	St. Peter's I Nurses	1 reception was very helpful and nurse lovely which i had injections with her
12/08/2026	St. Peter's I Nurses	1 Practitioner was friendly and efficient but not such a great experience at reception. 1 receptionist, 3/4 people waiting and i was uncomfortable standing for such a long time when two receptionists were seen eating breakfast/talking in back room.
12/08/2026	St. Peter's I Nurses	1 The nurse was polite and knowledgeable
12/08/2026	St. Peter's I Nurses	1 My appointment was on time and the clinician was kind and made me feel at ease
12/08/2026	St. Peter's I Nurses	1
13/08/2026	St. Peter's I 2026 - Total Triage	1 Always been dealt with by everyone with the utmost professionalism.Always left feeling better than when I went in
13/08/2026	St. Peter's I 2026 - Total Triage	1 Dr Bidwell is a star hope he stays on can't do enough for u
13/08/2026	St. Peter's I FCP Clinic	1 All on the same day of 06/08/26, I was offered an appointment in the morning to be examined by a Dr, followed by an assessment by a physiotherapist with a referral for an XRay! And a week later another face to face appointment was scheduled
13/08/2026	St. Peter's I Nurses	1 The lady who took samples and blood pressure etc was so nice and efficient, and a pleasure to talk to.
13/08/2026	St. Peter's I Nurses	1 Sarah was great. Everything was done very professionally, but also in a kind and caring manner. I was very happy with how things went.
13/08/2026	St. Peter's I Nurses	1 Appointment was on time and staff helpful
13/08/2026	St. Peter's I Nurses	1
13/08/2026	St. Peter's I Nurses	1 Treated well
13/08/2026	St. Peter's I Nurses	1 Very efficient and pleasant
13/08/2026	St. Peter's I Travel Clinic	1 Holly was really amazing - kind, knowledgable and professional. Reception staff were also friendly calm and welcoming . Brilliant service !
13/08/2026	St. Peter's I Travel Clinic	1
14/08/2026	St. Peter's I 2026 - Total Triage	1 Great experience helpful doctor all good.
14/08/2026	St. Peter's I 2026 - Total Triage	1
14/08/2026	St. Peter's I 2026 - Total Triage	1 Answered all my concerns very politely and patiently
14/08/2026	St. Peter's I 2026 - Total Triage	1
14/08/2026	St. Peter's I ANP	1 She was absolutely amazing I booked though system connection and got appointment straight away what was reassuring for me
14/08/2026	St. Peter's I Nurses	1 Chatty, friendly and was quick service
14/08/2026	St. Peter's I Nurses	1 As always, lovely staff really caring receptionist and nurse.
14/08/2026	St. Peter's I Nurses	1 Fairly punctual and very personable
14/08/2026	St. Peter's I Nurses	1 Was dead on time had no waiting at all
14/08/2026	St. Peter's I Nurses	1 Fantastic doc!
14/08/2026	St. Peter's I Nurses	1 Quick appointment on time nice friendly informative nurse

	Telephone call back prompt. Appointment made promptly.
17/08/2026 St. Peter's I 2026 - Total Triage	1 Doctor excellent.
17/08/2026 St. Peter's I 2026 - Total Triage	1 Helpful and informative
17/08/2026 St. Peter's I 2026 - Total Triage	1 First class treatment from a truly professional doctor a throughly uplifting experiance keep up the good wofk
17/08/2026 St. Peter's I 2026 - Total Triage	1 As always good service and all polite
17/08/2026 St. Peter's I FCP Clinic	1
17/08/2026 St. Peter's I Nurses	1
17/08/2026 St. Peter's I Nurses	1 Clean, spacious waiting area. Shirley who I saw was lovely and welcoming.
17/08/2026 St. Peter's I Nurses	1 Very professional.
17/08/2026 St. Peter's I Nurses	1 The nurse was lovely. Explained everything so well. I really liked her. She made me feel at ease
17/08/2026 St. Peter's I Travel Clinic	1 I was seen on time. My nurse was very pleasant and helpful. We went through the assessment. Helpful advice was given.
17/08/2026 St. Peter's I Travel Clinic	1
17/08/2026 St. Peter's I Travel Clinic	1 Seen by a very polite, efficient and caring nurse
18/08/2026 St. Peter's I 2026 - Total Triage	1 Answered all questions asked
18/08/2026 St. Peter's I 2026 - Total Triage	1 Was seen quickly and Gp was friendly and helpful
18/08/2026 St. Peter's I 2026 - Total Triage	1 She was very helpful and kind
18/08/2026 St. Peter's I 2026 - Total Triage	1 I felt that the doctor engaged with the consultation. Showed genuine empathy and helpful knowledge !
18/08/2026 St. Peter's I 2026 - Total Triage	1 Doctor was very helpful and sorted me a appointment for today at polyclinic
18/08/2026 St. Peter's I 2026 - Total Triage	1 Fabulous doctor who took the time to listen and understand what my problem was . Very happy to build a relationship with the health centre team . Thank you
18/08/2026 St. Peter's I ANP	1
18/08/2026 St. Peter's I MHP	1 Becca is a great active listener able to gauge the impacts of current challenges on overall health. I felt heard, validated and understood by her. The receptionists at at St Peter's also go above and beyond and are an asset to the practice. Thank you
18/08/2026 St. Peter's I Nurses	1
	Everything went so smoothly.
18/08/2026 St. Peter's I Nurses	1 My only problem was the waiting time.
18/08/2026 St. Peter's I Nurses	1 Very approachable nurse. Put me at ease. Very relaxed but also super efficient.
18/08/2026 St. Peter's I Nurses	1
18/08/2026 St. Peter's I Nurses	1
18/08/2026 St. Peter's I Nurses	1 Was prescribed desired medication
	Very short wait, and miss Zoroastrian was very polite and informative.
18/08/2026 St. Peter's I Nurses	1 Many thanks.
19/08/2026 St. Peter's I 2026 - Total Triage	1 Overall with self checking and compassionate staff you always rate very high in my personal opinion.
19/08/2026 St. Peter's I 2026 - Total Triage	1 I felt listened to and heard when discussing my daughters ongoing bowel issues and pains shes experiencing. The doctor was reassuring and took action to ensure she gets the right tests to see what's going on.
19/08/2026 St. Peter's I 2026 - Total Triage	1 GP was on time even early, listened carefully and had read my notes prior to going in. He gave me assurance.
19/08/2026 St. Peter's I 2026 - Total Triage	1 Very lovely and caring GP and helpful staff
19/08/2026 St. Peter's I 2026 - Total Triage	1 Very happy with the doctor felt confident, with the consultation, and moving forward hopefully.
19/08/2026 St. Peter's I 2026 - Total Triage	1 Seen quickly by a pleasant ,helpful doctor
19/08/2026 St. Peter's I 2026 - Total Triage	1 The doctor treated me as an individual, an intelligent person who understood my condition. He gave time to listen and talk through options. I felt we were working in partnership.
	Appointment on time and a friendly and professional doctor.
19/08/2026 St. Peter's I 2026 - Total Triage	1
19/08/2026 St. Peter's I 2026 - Total Triage	1 Being able to see the same GP makes a big difference to me.
19/08/2026 St. Peter's I Nurses	1 I was seen by a doctor the same day.
19/08/2026 St. Peter's I Nurses	1 Invited for a standard health check which was a positive preventative measure
19/08/2026 St. Peter's I Nurses	1
	I checked in electronically easily and waited only a few minutes to be seen.
19/08/2026 St. Peter's I Nurses	1 The practitioner who saw me was friendly and efficient.
19/08/2026 St. Peter's I Nurses	1 Sarah was lovely, & very helpful in suggesting I make another appointment about the problem with my foot, which I have
19/08/2026 St. Peter's I Nurses	1 Was seen early and nurse was very friendly
19/08/2026 St. Peter's I Nurses	1 I didn?t have to wait long and the nurse was so polite and friendly and solved my problem very quickly
19/08/2026 St. Peter's I Nurses	1 The nurse was kind and efficient during the appointment. I was late and the receptionist was incredibly helpful in shifting me to a different nurse immediately. It was unexpected and appreciated.
19/08/2026 St. Peter's I Nurses	1
19/08/2026 St. Peter's I Nurses	1 Caring and compassionate
	Efficient, friendly and clearly explained changes to the appointment.
19/08/2026 St. Peter's I Nurses	1
20/08/2026 St. Peter's I 2025 - Total Triage	1 Because with Kate Buchannon
20/08/2026 St. Peter's I 2025 - Total Triage	1 I felt listened to, and really appreciated having the opportunity to talk through my concerns.
20/08/2026 St. Peter's I 2026 - Total Triage	1 Call back service works really well. Staff always kind and friendly. Seen quickly, felt listened to and well looked after by doc.
20/08/2026 St. Peter's I 2026 - Total Triage	1 Precise informative and given options
20/08/2026 St. Peter's I FCP Clinic	1 I saw the physio Ollie and he was simply amazing. Helpful, understanding, interested and made me feel like an individual. He is clearly very capable and loves his job. I?m really grateful to him for his time and support and would def recommend :)
20/08/2026 St. Peter's I MHP	1 G.p was very helpful explained everything well, made me feel understood.
20/08/2026 St. Peter's I MHP	1 Fiona is an absolute godsend. I don?t think I would have coped without her .

20/08/2026	St. Peter's † Nurses	1 I received very friendly and at the same time very efficient attention from a lovely Nurse Hopgood.
20/08/2026	St. Peter's † Partners	1 Professional and caring
20/08/2026	St. Peter's † Partners	1 Thorough and personable
21/08/2026	St. Peter's † 2026 - Total Triage	1 Lovely attentive GP
21/08/2026	St. Peter's † 2026 - Total Triage	1 Dr I saw knew what he/I was talking about.
21/08/2026	St. Peter's † 2026 - Total Triage	1 Appointment was on time, the Dr Vallance was great, listened to the problem and a plan to go forward.
21/08/2026	St. Peter's † 2026 - Total Triage	1
21/08/2026	St. Peter's † 2026 - Total Triage	1 I did not have to wait long and was seen in a quick and professional manner
21/08/2026	St. Peter's † ANP	1 I have an ongoing issue which is being treated step by step.
21/08/2026	St. Peter's † ANP	1 Thnx ?she was very nice and kind
21/08/2026	St. Peter's † FCP Clinic	1
21/08/2026	St. Peter's † Nurses	1
21/08/2026	St. Peter's † Private Medicals	1 Always a pleasure to see doc xavier
21/08/2026	St. Peter's † Private Medicals	1 Very welcoming Doctor very helpful ?
24/08/2026	St. Peter's † 2025 - Total Triage	1 I felt listened to and supported with everything I need help with
24/08/2026	St. Peter's † 2025 - Total Triage	1 Welcoming, friendly, knowledgeable and helpful
24/08/2026	St. Peter's † 2026 - Total Triage	1 The doctor listened, was very attentive and informative.
24/08/2026	St. Peter's † 2026 - Total Triage	1 Doctor proactive and had clear plan to progress investigation into my symptoms. Pleasant experience
24/08/2026	St. Peter's † 2026 - Total Triage	1
24/08/2026	St. Peter's † 2026 - Total Triage	1 Seen on time felt listened to excellent service from the doctor
24/08/2026	St. Peter's † 2026 - Total Triage	1 I wasn't expecting a same day appointment so was surprised to receive one. The doctor I spoke to was very kind and put me at ease. He made some good suggestions and I felt listened to and understood.
24/08/2026	St. Peter's † FCP Clinic	1 I thought that, whilst Paul lacked a little bedside-manne, he was quite clearly an expert in his field and I felt in safe hands. Best Physio appointment I've ever had. I have come away knowing far more about my conditions than I knew when I went in.
24/08/2026	St. Peter's † Nurses	1
24/08/2026	St. Peter's † Nurses	1 Always such a lovely welcome, with the girls on Reception. So quick & very helpful. Always a pleasure to see. And the lovely lady, that took my blood test. Thank you all.
24/08/2026	St. Peter's † Nurses	1 It wasn't a long wait, and it was a quick appointment
24/08/2026	St. Peter's † Nurses	1 On time and a lovely person to talk to
24/08/2026	St. Peter's † Nurses	1 Arrived for my appointment was seen straight away.Lady taking blood was very friendly and made me feel at ease.
24/08/2026	St. Peter's † Nurses	1 Fast, on time, polite, clean.. (although all of the ground floor toilets were closed) Apart from that, all perfect.
24/08/2026	St. Peter's † Trainee Doctors	1 Appointment on time, very knowledgeable doctor, friendly and very thorough in explanations given
25/08/2026	St. Peter's † 2025 - Total Triage	1 Because after over 2 years of being diabetic pippa is the only one that is solving my ongoing glucose issue she?s fabulous
25/08/2026	St. Peter's † 2025 - Total Triage	1 Put my mind at rest
25/08/2026	St. Peter's † 2026 - Total Triage	1 Felt heard understood. Doctor was patient and reassuring he would do he best to help me get my diagnoses
25/08/2026	St. Peter's † 2026 - Total Triage	1 Very good manner. Good balance between looking at test results and listening to my narrative account of issue.
25/08/2026	St. Peter's † 2026 - Total Triage	1
25/08/2026	St. Peter's † ANP	1 Very thorough talked me through what was wrong. Put my mind at ease
25/08/2026	St. Peter's † FCP Clinic	1 Was totally reassured
25/08/2026	St. Peter's † FCP Clinic	1
25/08/2026	St. Peter's † MHP	1 Supportive and pragmatic help to manage current situation.Anchoring and positive.
25/08/2026	St. Peter's † Nurses	1 Love Rebecca she?s so gentle, friendly and really puts you at ease
25/08/2026	St. Peter's † Nurses	1 The service at St Peter?s is exceptional, both clinical and reception staff.
25/08/2026	St. Peter's † Nurses	1 Very informative answered all my questions and let me know about when to expect results
25/08/2026	St. Peter's † Nurses	1 Very nice nurse very easy appointment Friendly practitioners. Addressed my son directly.
26/08/2026	St. Peter's † 2025 - Total Triage	1 Polite, approachable manner.
26/08/2026	St. Peter's † 2025 - Total Triage	1 Excellent advice given and felt reassured
26/08/2026	St. Peter's † 2026 - Total Triage	1 Professional treatment
26/08/2026	St. Peter's † 2026 - Total Triage	1 there?s a interpreter can translate for us
26/08/2026	St. Peter's † 2026 - Total Triage	1 Issues recognised and link to referrals given
26/08/2026	St. Peter's † 2026 - Total Triage	1 The doctor listened to my concerns 35 min delay to appt time.
26/08/2026	St. Peter's † 2026 - Total Triage	1 but was seen by a lovely doctor who listened and was helpful
26/08/2026	St. Peter's † 2026 - Total Triage	1 All my medical issues were addressed. My breathing has improved substantially already. All the team were really pleasant and helpful.
26/08/2026	St. Peter's † MHP	1 Amazing team
26/08/2026	St. Peter's † Nurses	1 Rebecca is always excellent at getting my blood which is difficult and receptionist Jane was brilliant as always and very helpful with my queries. She is also exceptional when you get her on the phone too. You are lucky to have her.
26/08/2026	St. Peter's † Nurses	1 I was due for smear test but decided to cancel due to a waiting hospital appointment for the colon pill camera so requested my testosterone shot instead. The nurse was very helpful.
26/08/2026	St. Peter's † Nurses	1 I'm with the Sussex Gender Clinic.
26/08/2026	St. Peter's † Nurses	1 Prompt courteous and efficient

26/08/2026	St. Peter's † Nurses	1 On time efficient and friendly Easy check in, Friendly staff, Appointment on time,
26/08/2026	St. Peter's † Nurses	1 Quick efficient appointment
27/08/2026	St. Peter's † 2026 - Total Triage	1 Doctor very thorough in trying to find what was wrong ,and gave a good explanation ,didn't feel rushed,hopefully all now sorted
27/08/2026	St. Peter's † MHP	1 Appointments always on time and clinician was really lovely. I felt I was listened to and she was empathic and kind
27/08/2026	St. Peter's † Nurses	1 Came for a blood test did not feel a thing - no bruising & the nurse was very kind - thank you very much.
27/08/2026	St. Peter's † Nurses	1 Laura was extremely efficient and welcoming. She was on time and I was in and out within 5 minutes.
27/08/2026	St. Peter's † Nurses	1 Efficient and lovely clinical practioner
27/08/2026	St. Peter's † Trainee Doctors	1
27/08/2026	St. Peter's † Travel Clinic	1 Holly from the travel clinic department was very helpful, reassuring, kind, & polite. Thank-you.
27/08/2026	St. Peter's † Travel Clinic	1 Holly is just so reassuring
27/08/2026	St. Peter's † Travel Clinic	1 I didn't have to wait long. A friendly cheerful nurse gave me my vaccination. Great service as always.
27/08/2026	St. Peter's † Travel Clinic	1 Saw Holly Clifford-Jones. Asked for her by name having had blood tests and BP checks with her previously. Holly has a combination of efficiency and a delightful personality.
28/08/2026	St. Peter's † 2026 - Total Triage	1 Friendly service, full information given, follow-up treatment arranged
28/08/2026	St. Peter's † 2026 - Total Triage	1 I put in an e consult this morning and was offered an appointment this afternoon. The doctor was great, explained my symptoms and explained the treatment.
28/08/2026	St. Peter's † 2026 - Total Triage	1 From initial call and appointment was quick. Doctor was extremely thorough and helpful as well as empathetic
28/08/2026	St. Peter's † ANP	1 Lovely polite desk staff. Understanding doctor.
28/08/2026	St. Peter's † ANP	1 The nurse was very attentive
28/08/2026	St. Peter's † ANP	1 Very prompt, polite and professional.
28/08/2026	St. Peter's † Nurses	1 Prompt confident friendly service
28/08/2026	St. Peter's † Nurses	1 Professionalism, kindness and sensitivity during a time of mental health crisis. It took some time to get the appointment which was hard but Dr Greenwood was amazing when we spoke, thank you.
28/08/2026	St. Peter's † Trainee Doctors	1 The Doctor i saw, was very helpful & very understanding. She listened & advised me with my concerns. She was also very friendly & approachable
03/08/2026	St. Peter's † 2026 - Total Triage	2
03/08/2026	St. Peter's † 2026 - Total Triage	2 Only problem was being sent to wrong floor by automated check in !
03/08/2026	St. Peter's † Nurses	2 Fantastic and very great service for that reason I give this answer.
04/08/2026	St. Peter's † Nurses	2 Had my wellbeing at the heart of the conversation
06/08/2026	St. Peter's † Partners	2
07/08/2026	St. Peter's † 2026 - Total Triage	2
07/08/2026	St. Peter's † Nurses	2 Lovely phlebotomist. Reception lady not so lovely.
10/08/2026	St. Peter's † 2026 - Total Triage	2 Referral being made to see surgical team to have a ganglion cyst removed from my hip, as ive been suffering almost 2 years with this. However may not be possible but can try steroid injection instead.
10/08/2026	St. Peter's † Nurses	2
11/08/2026	St. Peter's † 2026 - Total Triage	2 Doctor was pleasant & listened, ordered relevant tests.
11/08/2026	St. Peter's † PCN	2 Efficient and clean atmosphere from all areas visited.
12/08/2026	St. Peter's † 2026 - Total Triage	2 ...I was disappointed that although I've been living with a clival chordoma brain tumour impacting my brainstem for 18 years and that all the 'collateral' damage from the surgery is not considered significant is disappointing as it's been difficult. Kind friendly helpful staff.
12/08/2026	St. Peter's † 2026 - Total Triage	2 The ground floor toilet was out of order (and I was struggling with bad fatigue impacting walking so wasn't able to find another toilet to use)
13/08/2026	St. Peter's † Nurses	2 Staff great - friendly, helpful and communicative.
14/08/2026	St. Peter's † Nurses	Unfortunately the self check in system threw an error message, and there was a long queue at reception of people. Which meant I was late for my appointment, even though I was
17/08/2026	St. Peter's † 2026 - Total Triage	2 10 minutes early.
17/08/2026	St. Peter's † Nurses	2 I was surprised I had been booked with this doctor considering I made it clear from my appointment last year to please never book me with him. But he acknowledged that I probably wasn't my first choice, maybe because it was a same day.
18/08/2026	St. Peter's † Nurses	2
19/08/2026	St. Peter's † 2026 - Total Triage	2 I feel that I was listened to and the points I was making were understood.
19/08/2026	St. Peter's † Nurses	2 licend to me and my concerns did not hurry me
21/08/2026	Remote MHP	2 Good surgery caring
21/08/2026	St. Peter's † 2026 - Total Triage	2
21/08/2026	St. Peter's † 2026 - Total Triage	2 Sensible convo with a new doctor only spoil by intrusive reference to pronouns which are an administrative not a medical matter. They certainly do not need to come up each and every time a hosp appt is requested, becoming political indoctrination.
21/08/2026	St. Peter's † FCP Clinic	2
24/08/2026	St. Peter's † 2026 - Total Triage	2 The GP I seen within the practice was very professional caring and kind was able to help me temporarily until my appointment with MSK is allocated,. As was reception staff lady called Holly was also very supportive kind and professional?
24/08/2026	St. Peter's † FCP Clinic	2 Physio gave clear advice for my arthritis
25/08/2026	St. Peter's † 2026 - Total Triage	2
25/08/2026	St. Peter's † ANP	2 Everyone I dealt with was very helpful in
25/08/2026	St. Peter's † Pharmacist	My carer and I had lots of issues to discuss with Tracey, which we have hopefully sorted. 2 We also asked for a patient summary at reception,and we're told we needed to get permission before we can receive one and would contacted by phone,when ready.

	The lady I spoke to was really lovely on reception this morning she was very caring and kind thank you.
	The doctor was very helpful and nice on the phone.
28/08/2026 St. Peter's I 2026 - Total Triage	2 Thank you.
03/08/2026 St. Peter's I 2026 - Total Triage	3 He didn't seem very interested in what I was saying. I asked if the multiple new pigmentation spots and reaction to my tattoo could be linked to having a baby and breastfeeding but this was dismissed despite there being a lot online about it.
05/08/2026 St. Peter's I Nurses	3 I didn't have my appointment
10/08/2026 St. Peter's I Nurses	3 The nurse had to prick the needle three times because it wasn't easy to find my vein.
11/08/2026 St. Peter's I 2026 - Total Triage	3 Because my appointment was for 15.15 and I wasn't seen until 15.35/40 and the doctor didn't know why I was given the appointment. Didn't really help me, but did refer me so that's something.
12/08/2026 St. Peter's I 2026 - Total Triage	3 Absolutely do not appreciate not being asked before being recorded for AI. Do not do this please.
13/08/2026 St. Peter's I Nurses	3 My son had to have stitches removed from his leg. Nurse was good but in hindsight she shouldn't have removed stitches as we got home he knocked his leg and his wound reopened. Pharmacy said GP best. Ended up A&E as GP reception said GPs all at lunch!
27/08/2026 St. Peter's I Nurses	3
03/08/2026 St. Peter's I Nurses	4 This is the 2nd time seeing this particular phlebotomist and both times she has bruised me getting blood out, I don't usually bruise when someone else takes blood from me, she hardly talks to me, i just didn't get on with her vibe or bedside manner. I went in with all the symptoms of a slipped disc and somehow we got into being tested for sleep apnea, and possible investigation into polymyalgia an inflammatory illness for people that are mostly between 50 upwards.
05/08/2026 St. Peter's I 2026 - Total Triage	4 Looked up symptoms i have none
04/08/2026 St. Peter's I Nurses	5 This nurse said, apparently, that I shouldn't have my ears syringed up to 6 weeks after the antibiotics, so this appointment shouldn't have been made ? also I already had my ears Partially syringed Approx 2 weeks ago-so this doesn't make sense !
05/08/2026 St. Peter's I 2026 - Total Triage	5 Im in uk not usa Dispite my child having ongoing pain in his legs for years Was told today that it's all in his head and to do with his weight make him do more exercises and reduce food intake my child has dyspraxia and asc and now is refusing food
11/08/2026 St. Peter's I 2026 - Total Triage	5 because of a dr
14/08/2026 St. Peter's I Nurses	5 I was less than less than 10 min late, I was on hold trying to call for 20 minutes to inform you I was going to be late. Unfortunately my car had difficulty starting this morning. When finally managed to speak to someone I was told not to bother.
17/08/2026 St. Peter's I 2026 - Total Triage	5 Arrived for my appointment 10 minutes early checked in went and sat in the waiting room 1 hour later went downstairs to see if there was a problem unfortunately there was a medical emergency so I tried to reschedule to be told it would be 3 weeks The appointment was 45 mins late, The nurse didn't make any reference to the delay or an apology.
21/08/2026 St. Peter's I ANP	5 We are all only human and trying to do the best we can and I appreciate maybe she had a bad patient?but each of deserve manners and respect
26/08/2026 St. Peter's I 2026 - Total Triage	5 The standard of GP is excellent both Dr Nallantamby and Dr Sikdar is excellent. But the administration system and triage style is a discredit. I am very close to making a formal complaint. You have made the system so complicated and misleading.
04/08/2026 Remote MHP	6 I didn't go to the appointment because I did not feel well I would like to book another appointment please
11/08/2026 St. Peter's I Nurses	6 The service didn't exist. The appointment was cancelled by St Peter's due to illness of the nurse
12/08/2026 St. Peter's I Nurses	6 I could not go to this appointment so I had to cancel it
17/08/2026 St. Peter's I 2026 - Total Triage	6 Doctors was great but reordering a prescription was really difficult did all receptionist told me to do and my prescription was not were she said so had to return to doctors again rhat day to try to resolve the problem still not resolved left me feel
27/08/2026 St. Peter's I FCP Clinic	6 Missed appointment